

# MELISSA JAEN

## UX/UI Design

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### LET'S CONNECT

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☎ 773-318-5029

### ABOUT ME

I am a linguist turned UX and UI designer with a passion for carrying out thorough user testing, as well as creating interfaces that marry intuitive functionality with aesthetic design.

### SKILLS

Adobe Creative Suite CC

Sketch

Invision

Prototyping

Wireframing

User Testing

Competitive Analyses

HTML/CSS

Ethnographic research

### EDUCATION

**2016 - UX, UI, Frontend Design**

Bloc Mentorship

**2016 - MA Linguistics**

Northeastern Illinois University

**2007 - BA International Studies**

Loyola University Chicago

### EXPERIENCE

**2015-PRESENT TEFL CERTIFICATION INSTRUCTOR**

**INTERNATIONAL TEFL ACADEMY**

- Instructs month-long TEFL Certification Courses to class of twelve students.
- Designs and administers student teaching demonstratives and evaluative projects
- Trains students in English grammar and phonology, TESOL pedagogy, and cultural sensitivity

**2011-2015**

**REGIONAL COACH SUPERVISOR**

**ROSETTA STONE**

- Trained and supervised English and foreign language coaches remotely
- Prepared training materials regarding curriculum delivery, session policies, and technical support
- Assisted with the acquisition and assimilation of products into the Rosetta Stone family
- Assisted in curriculum design and program development

**2008-2010**

**UNIVERSITY ENGLISH INSTRUCTOR**

**LAUREATE INTERNATIONAL UNIVERSITIES**

- Trained and supervised English and foreign language coaches remotely
- Prepared training materials regarding curriculum delivery, session policies, and technical support
- Assisted with the acquisition and assimilation of products into the Rosetta Stone family
- Assisted in curriculum design and program development

**2007-2008**

**ENVIRONMENTAL HEALTH EXTENSIONIST**

**UNITED STATES PEACE CORPS**

- Collaborated with rural communities to create sustainable government contacts for rural health projects
- Secured funding and trained community in latrine construction, aqueduct improvements, and health fairs
- Translated English <> Spanish for medical professionals visiting Panama